

## Equitable Access Program: Assisted Fitness Memberships

The MNjcc is proud to offer financial assistance for fitness memberships. We offer two types of assisted fitness memberships to suit the needs of our community.

1. **Fully Assisted Fitness Membership** for recipients of Ontario Works (OW), Ontario Disability Support Program (ODSP, and the Guaranteed Income Supplement for Seniors (GIS).
2. **Partially Assisted Fitness Membership** for those who meet the financial eligibility criteria.

Our Equitable Access Program for Fitness Memberships has limited spaces available. Eligibility is based on household income. Assisted memberships will be offered to applicants meeting the eligibility requirements on a first-come-first-served basis.

[CLICK HERE FOR SPECIFICS AND TO FILL OUT AN APPLICATION FORM](#)

Waitlist:

- If the program is full, interested applicants may submit an application and if approved, applicants will be added to the waitlist on a first-come-first-served basis.
- When a spot becomes available, the next person on the waitlist will be contacted by the Financial Accessibility Coordinator.
- Offers of membership will expire two weeks after the date the applicant was informed via the email provided on their application.
- If an approved membership has not been activated by the expiry date, the spot and priority place on the waitlist will be considered forfeited.

All other fees and add-on Fitness Centre services (Personal Training, Locker Rental) are full price and not included in the program or eligible for a discount.

Applicants must be approved before purchasing an assisted membership; refunds for previously purchased regular-priced memberships will not be provided.

All members and program participants are subject to the terms and conditions of MNjcc's [Code of Conduct](#). Violations of these terms may result in termination from the Equitable Access Program and the MNjcc. The MNjcc offers additional program subsidies that require a separate application.

Applicants should submit their application and requisite documentation by email to [wendym@mnjcc.org](mailto:wendym@mnjcc.org)

If you are not able to submit your application and documentation by email, forms will be available at our Information Desk, as well as printable from our website at: [www.mnjcc.org/financial-accessibility](http://www.mnjcc.org/financial-accessibility) and can be submitted to the Information Desk to scan and email to the Coordinator.

Please only provide copies of documents and not originals if submitting an application in person. Documentation will not be returned to the applicant if left at the MNjcc. All hard copies of personal financial documents will be destroyed.

**You will be contacted by email by the Financial Accessibility Coordinator with the outcome of your assessment within four weeks of submitting a complete application.**

Customer Service Representatives and Membership Associates will not be able to provide information about the status of applications. If you have not heard back after four weeks, please contact the Financial Accessibility Coordinator.

#### How to Activate EAP Fitness Memberships

- **Memberships may only be activated in person with a Membership Associate after providing your email/letter of approval.**
- Approval letters and offers of membership will expire two weeks after the date the applicant was informed via the email provided on their application.
- If an approved membership has not been activated by the expiry date, the spot and priority place on the waitlist will be considered forfeited.
- We recommend making an appointment in advance and booking a tour here: [Book a Tour](#) or by calling Membership 416-924-6211 x6510 for assistance in booking your appointment.

#### Staff Contact Information

**Wendy Moss, Financial Accessibility Coordinator**

[wendym@mnjcc.org](mailto:wendym@mnjcc.org) 416-924-6211 x6231

\*Please note, Wendy Moss works remotely and is reachable only by phone and email.

#### **Membership**

[membership@mnjcc.org](mailto:membership@mnjcc.org). 416-924-6211 x6510

#### Membership Department Hours of Operation

**Monday-Friday:** 8:00am-7:00pm.

**Saturday & Sunday:** 9:00am-5:00pm

**Statutory Holidays:** 9:00am-5:00pm

 [milesnadaljcc](mailto:milesnadaljcc)

 750 Spadina Ave., Toronto, Ontario M5S2J2

 416.924.6211

 [www.mnjcc.org](http://www.mnjcc.org)

The Miles Nadal JCC is an accessible, inclusive and positive space.

Charitable #140344243RR0001

